

Privacy Notice: Why and how we use your information

The items of information about you (personal data) that we process (obtain/hold/use/share and include:

- Your name, address and contact details
- Identification numbers linked to services you use
- Information about your background, such as ethnicity or language
- Information about incidents or concerns involving community safety

This list is not exhaustive. We may process other items of information so we can do our work (see the next section).

Why we obtain and use your personal data

We collect and use your personal data (including sharing it) when we work together to protect local communities from crime and to help people feel safer. Together we work out how to deal with local issues like antisocial behaviour, drug or alcohol misuse and reoffending. You will find more about at <https://www.birmingham-community-safety-partnership.co.uk/about-the-partnership-board/>.

The legal basis for obtaining and using it (including sharing it)

Data Protection Law

Under the [UK General Data Protection Regulation \(UK GDPR\)](#) the lawful bases we rely on for processing information about you are:

Public task (UK GDPR Article 6.1(e)) for all personal data, and substantial public interest (UK GDPR Article 9.2(g)) for special category personal data.

Misuse of private information law

The legal basis for obtaining/using/sharing information about you in the law of misuse of private information (formerly the common law of confidentiality) is informed consent, or a court order, or a statutory obligation or permission, or the particular obtaining/using/sharing is a proportionate response to a pressing public interest need.

How we obtain your personal data

We collect personal data about you in two main ways:

Information you provide directly to us:

- When you contact the BCSP via email, telephone or post.
- When you complete forms, consultations or surveys on our website or Birmingham City Councils website.
- When you engage with our team during community events or partnership meetings.

Information we receive from other sources:

As a Community Safety Partnership, we work closely with public bodies to reduce crime and improve safety in Birmingham. We may receive information about you from:

- Partner organisations including West Midlands Police, Birmingham City Council, emergency services and local health trusts.
- Members of the public, such as when a resident reports a community safety concern or anti-social behaviour incident that involves you.
- Legal, regulatory or other public authority records where necessary to fulfill our statutory duties.

Storing your personal data

We hold data securely for the set amount of time shown in our data retention schedule. For more information on our data retention schedule and how we keep your data safe, please visit [Consent and retention | Privacy statement | Birmingham City Council](#)

Who we share your personal data with

To fulfill our public duties to reduce crime, disorder, and anti-social behaviour, we work closely with a network of public bodies. Where it is lawful and necessary to do so, your personal data may be shared with the following organizations within the Birmingham Community Safety Partnership:

- Local Authorities: Birmingham City Council (including departments like Housing, Social Care and Environmental Health).
- Emergency Services: West Midlands Police, West Midlands Fire Service
- Health and Care Providers: Local NHS Trusts, Integrated Care Boards and public health teams.
- Criminal Justice Agencies: The National Probation Service, Youth Offending Teams and the HM Courts and Tribunals Service.
- Community Partners: Registered social landlords, housing associations, and commissioned voluntary or charitable organisations delivering support services on our behalf.

Your data subject rights including access to your personal data

The UK GDPR gives parents and pupils certain rights about how their information is collected and used. To make a request for your personal information, contact cspenquiries@birmingham.gov.uk

You also have the following rights:

- the right to be informed about the collection and use of your personal data – this is called 'right to be informed'.
- the right to ask us for copies of personal information we have about you – this is called 'right of access', this is also known as a subject access request (SAR), data subject access request or right of access request.

- the right to ask us to change any information you think is not accurate or complete – this is called ‘right to rectification’.
- the right to ask us to delete your personal information – this is called ‘right to erasure’.
- the right to ask us to stop using your information – this is called ‘right to restriction of processing’.
- the ‘right to object to processing’ of your information, in certain circumstances
- rights in relation to automated decision making and profiling.
- the right to withdraw consent at any time (where relevant).
- the right to [complain to the Information Commissioner](#) if you feel we have not used your information in the right way.

There are legitimate reasons why your information rights request may be refused. For example, some rights will not apply:

- right to erasure does not apply when the lawful basis for processing is legal obligation or public task.
- right to portability does not apply when the lawful basis for processing is legal obligation, vital interests, public task or legitimate interests.
- right to object does not apply when the lawful basis for processing is contract, legal obligation or vital interests. And if the lawful basis is consent, you don’t have the right to object, but you have the right to withdraw consent.

If you have a concern about the way we are collecting or using your personal data, you should raise your concern with us in the first instance or directly to the Information Commissioner’s Office at [raise a concern with ICO](#)

Last updated

We may need to update this privacy notice periodically so we recommend that you revisit this information from time to time. This version was last updated on 03/06/2026.

Contact

If you would like to discuss anything in this privacy notice, please contact:
cspenquiries@birmingham.gov.uk

You can also contact the Data Protection Officer at Birmingham City Council via the council website.